## Managed

# IT Services

#### Are you concerned about:

- Finding and retaining qualified staff to manage your on-prem IT environment?
- Insufficient funding to hire top IT talent?
- Time dedicated to supervising on-site consultants?
- Lack of time to focus on business objectives?
- Change management and knowledge transfer?
- System availability?

Even if your business doesn't operate 24/7, chances are your IT infrastructure does. Consider Sentia's Managed IT Services to meet the unique needs of your business.

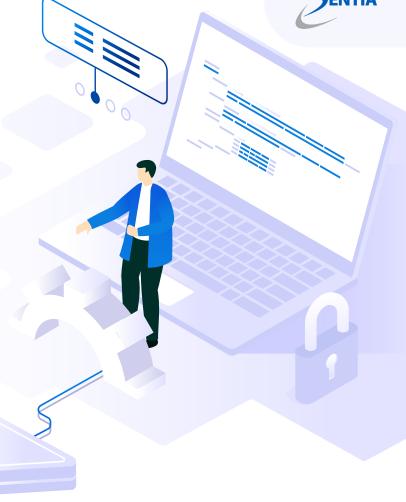
## 46% of businesses

Say outsourcing lets them access skillsets that aren't available in-house

## 49% of businesses

Embraced Managed IT Services to free up resources to focus on core business Source: Fortunly





### Network & Security

Safeguard your business while saving time and resources by leveraging Sentia's fully managed solution with built-in security.



Consulting and design services for mobility and BYOD, data centre, enterprise, security, and disaster recovery architecture



Incident escalation and remediation, forensics, traffic re-routing, failover-failback, and data migration



Capacity planning and security reporting

#### Data Centre Infrastructure

Let the experts at Sentia manage your data centre infrastructure while you focus on core business objectives.



Data centre design, optimization, capacity, availability, upgrade, and consolidation planning



Problem isolation and remediation via remote management



KPIs for proactive capacity and performance planning, and tools for predictive or proactive event management through remote monitoring

### **Business Continuity**

Without rigorous backup and recovery practices in place, organizational data and applications can be lost forever.



Backup and recovery and disaster recovery planning and design, and availability optimization



Cloud backup & recovery services and cloud backup & readiness assessments



Out-tasking and support for backup & recovery and disaster recovery

### Patch Management

Sentia's patch management services will ensure that your systems are always running smoothly.

Ineffective patch management may lead to:



Failure to upgrade the existing software and applications to improve the system security



Failure to have supported systems and compliance with regulatory standards



Inability to protect systems from malware, DDoS attacks and hacktivism

Sentia is a Canadian IT solution provider that offers data centre infrastructure solutions as well as a full range of managed IT services and professional IT services. Sentia assesses, designs, implements and manages IT solutions that help drive efficiency and accelerate the success of your organization. Contact us today for more information.

### Contact

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### **Testimonials**

#### **TransForm**



"Sentia truly understood our needs in a healthcare environment and our work with them became a starting point to a lasting relationship."

Bob Swiatoschik, Director of IT II TransForm SSO



"With Sentia's managed IT solution, we have peace of mind. We know it's out there, we know it's going to work, we know it's secure, and we know it's not going to take a lot of internal resources moving forward."

Sergio Gomez, Former Director of IT II ROOTS

#### CasTool



"Sentia's professionalism, deep analysis, consultative approach & knowledge of Castool's environment and quality of services have been the key driving factors as to why we partner with them the most. We are at our best when we partner together."

Shawn Wei, IT Administrator II CasTool Tooling Systems